BLUESOURCE UPDATING SERVICE (bUS)

bluesource

**Protect
Govern
Move
Manage**

Keeping up to date with Service Pack releases for existing versions of Veritas's Enterprise Vault, or completely new versions of Enterprise Vault can be time consuming. However, doing so is important and it ensures your data remains secure, compliant and reduces the risk of business disruption and avoidable cost.

"In order to protect and provide better governance around your data, it is critical that organisations ensure Enterprise Vault is up-to-date."

Enterprise Vault

THE BLUESOURCE APPROACH

The bluesource Updating Service (bUS) makes it simple to keep up to date with the latest releases and maintenance updates for Enterprise Vault.

We fully manage the process for you, which can either be delivered as a standalone service or as an add-on to your existing bluesource support or managed service agreement.

WHAT'S INCLUDED

✓ Version upgrades and Service Pack updates

✓ Pre-upgrade health check of your Enterprise Vault environment

✓ Running of Deployment Scanner before any Service Packs are applied

✓ Full online backup of your Enterprise Vault SQL databases

✓ Remote upgrade service that includes the transfer of installation files

✓ Investigation, remedy and testing of your system in the event of an upgrade failure

BENEFITS

✓ We will notify you when there is new release so that you don't miss out

✓ We manage the whole upgrade/update process so you can focus on other activities

✓ We efficiently implement the latest releases and maintenance updates to ensure your data is protected and has the right governance measures applied

✓ Our optional "Out of Business Day" service reduces the risk of business disruption

GET IN TOUCH

We help organisations protect, govern, move & manage their data.

Find out how we can help.

0345 319 2300
hello@bluesource.co.uk

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bluesource
122 Tooley Street,
London,
SE1 2TU
0345 319 2300
www.bluesource.co.uk